



**Audi Service**

### **D-Patrick Audi**

200 N. Green River Rd.  
Evanville, IN 47715  
(812) 473-6500  
[www.audi.dpat.com](http://www.audi.dpat.com)

### **Audi Roadside Assistance**

In case of emergency, please call 1-800-411-9988.  
For A8 and S8, call 888-891-2828.

### **Service Hours**

Monday - Friday 7:30 am - 5:30 pm  
Saturday 8:00 am - 5:00 pm

### **Parts Hours**

Monday - Saturday 8:00 am - 5:00 pm

### **Sales Hours**

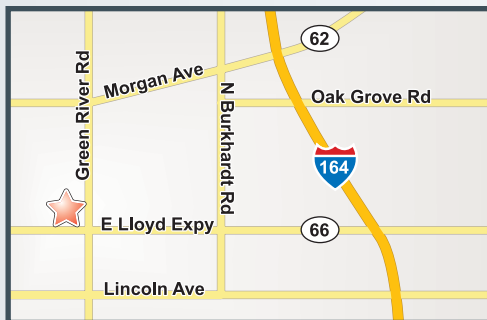
Monday - Friday 9:00 am - 8:00 pm  
Saturday 9:00 am - 5:00 pm

## **D-Patrick Audi Scheduled Maintenance Guide 2008-11 Models**



## D-Patrick Audi

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### About This Guide...

Included in this Scheduled Maintenance Guide are procedures that will help afford you maximum driving performance and pleasure from your vehicle. We urge you to follow the recommended schedule in this guide to maintain your warranty and help keep your vehicle in top running condition. For more information regarding special operating conditions that may increase the frequency of maintenance, please consult your Audi Warranty and Maintenance Booklet.

### Important Note For Lease Customers

Customers with lease vehicles are responsible for all maintenance of their vehicle as stipulated in their lease contract. Failure to follow scheduled maintenance could result in additional charges upon lease termination.

### Appointments

For us to best serve you, it is recommended that you call ahead to make an appointment. You can make an appointment on-line at [www.audi.dpat.com](http://www.audi.dpat.com) or call (812) 473.6520.

### Early Bird/After Hours Drop-Off

Early Bird/After Hours Drop-Off is located near the service entrance. Ask your Service Advisor for complete details.

### Shuttle Service

A shuttle service is available for your convenience to your home or place of work within a 30-mile radius.

### Rental Cars

Rental cars are available at a discounted rate. See your Service Advisor for details.

### What Do I Bring?

- ▶ Driver's License
- ▶ Proof of Insurance Coverage
- ▶ This Maintenance Guide
- ▶ Extended Warranty Contract when applicable

### Towing Service

Dallas Towing  
1118 E. Riverside Dr.  
Evansville, IN 47714  
812.423.1131 ▶ 270.827.5211

### D-Patrick Eastside Body Shop

150 N. Green River Rd.  
Evansville, IN  
812.473.6530

### Owner Information

Name \_\_\_\_\_

Vin \_\_\_\_\_

Model \_\_\_\_\_

Year \_\_\_\_\_

## D-Patrick Audi Authorized Collision Center

### Did You Know:

- ▶ You have the right to choose your repair shop. Your insurance company cannot require you to go to a particular repair facility.
- ▶ You should choose a repair shop that has "state-of-the-art" equipment and certified technicians (I-CAR and ASE).
- ▶ Some insurance companies request that you visit their drive-in claims center before having your car repaired. Whether you choose to do so is your choice. You may prefer to leave your car at your collision repair shop and request that the insurance company send an appraiser to that facility.
- ▶ There is no legal requirement that you obtain more than one estimate for your vehicle repairs.
- ▶ Differences in shop repair estimates and insurance estimates are common. A lower estimate may not include all necessary work or updated parts prices. If you are unsure why one estimate is different from another, feel free to ask your customer service representative at your repair shop.
- ▶ Verify that your repair shop will be using original equipment manufacturer (OEM) parts.
- ▶ Use a repair shop that offers a written warranty.
- ▶ Your collision repair shop should negotiate your claim on your behalf with the insurance company.
- ▶ If your car is unsafe to drive, do not drive it. If you are unsure, check with your repair facility.
- ▶ Your car is one of your largest investments. Preserve its value and your safety by having it repaired professionally.

**150 N. Green River Rd.  
Evansville, IN  
812.473.6530**

Located on the Green River Rd Motoplex Campus behind the European building.



Here are 500 reasons to follow this guide:

# \$500 Certificate

Five hundred dollars additional trade-in value

Name \_\_\_\_\_

VIN \_\_\_\_\_

This offer is only valid at D-Patrick Audi. \$500 is good toward your trade-in when all services are performed at and verified by D-Patrick Audi. May not be combined with any other offer. Must be presented at time order is written.

Not redeemable for cash. Redemption value not to exceed \$500.

**Important note:** The information and specifications contained in this maintenance guide are considered to be accurate at the time of printing. Model specifications, maintenance intervals, standard features and options are subject to change without notice.

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## Parts and Accessories

So far, your Audi has been perfect. Why stop now?

Audi Genuine Parts and Accessories help deliver the fit, reliability and performance you want. They also are covered by your factory warranty, giving you peace of mind to go along with great looks.

Does your Audi vehicle deserve anything less?

Audi Genuine Parts and Accessories will help enhance the experience of owning your Audi. A visit to the Parts and Accessories Department is well worth it.

Perhaps there is a particular accessory that will make your Audi vehicle more personalized. Or, you can purchase an office item that will serve as a reminder of the satisfaction and enjoyment that driving your Audi brings.

How about a gift for that special Audi owner in your life?

All of the products in our Parts and Accessories Department are of the finest quality, just as Audi owners have come to expect.

So, why not stop by today?



## Detail Services Available

### Don't Forget the Details

- ▶ **Complete Detail** . . . . . **\$149.95**  
Includes: Complete bumper to bumper hand wash including steam cleaning engine bay, buffing and hand wax. Complete interior including carpet, mats, dash, windows and the trunk and spare tire area.
- ▶ **Exterior Detail** . . . . . **\$79.95**  
Includes: Complete bumper to bumper hand wash, steam cleaning engine bay, buffing, hand wax and dressing tires.
- ▶ **Interior Detail** . . . . . **\$79.95**  
Includes: Cleaning of all interior surfaces, dash vents, seats, windows and shampooing of carpets. Conditioning leather as needed.
- ▶ **Wash, Vacuum and Windows** . . . . . **\$29.95**  
Includes: Exterior hand wash, spot free spray wax, vacuuming interior and cleaning of windows.

We also do acid rain, chemical fallout and smoke damage for insurance claims.



Dear Valued Customer,

Congratulations on your purchase of one of the finest vehicles on the road today, and welcome to the Service and Parts Department of D-Patrick Audi.

Our dealership is dedicated to providing the very best customer service experience possible. We hope to exceed your standards in customer care as well as maintain your vehicle to its highest standards.

This booklet is designed to be a clear, concise guide for maintaining your vehicle. Following these recommendations will ensure that your vehicle stays in optimum condition and your ownership experience is a pleasurable one.

Should you ever have any questions, our courteous staff is always ready to assist with your concerns.

We look forward to serving your automotive service and sales needs for many years to come.

Sincerely,

**The Service Team  
at D-Patrick Audi**

**Audi Service. Expect Excellence.**



**Experience the advantages of servicing your vehicle at D-Patrick Audi**

- ▶ Knowledgeable, attentive Staff
- ▶ Audi factory-trained technicians
- ▶ Audi Genuine Parts
- ▶ State-of-the-art equipment
- ▶ “Extremely satisfied” customer satisfaction index
- ▶ Early Bird drop-off
- ▶ Saturday service and parts hours
- ▶ Rental cars available
- ▶ Shuttle Service
- ▶ Comfortable waiting area

**Audi Service Promise**

Our promise to our customers:

Your Audi will require regular maintenance throughout its life to keep it in optimum condition. Only an Audi Center can guarantee the very best maintenance for your Audi, based on our principles of “service promise”.

We believe our customers have the right to receive excellent service. That's why we have a set of service standards for our service teams that determine how we do business with you. We actively monitor our service to ensure you receive the highest standards of customer care.

- ▶ Value your time – Your service appointment will be scheduled within two business days or less; your maintenance appointment within three business days or less.
- ▶ Complimentary transportation – You will be provided transportation to keep you mobile, or an Audi loaner if your vehicle stays with us overnight.
- ▶ Peace of mind – Our courtesy cars are fully fueled and insured.
- ▶ Attentive – We ask your permission before we carry out any extra work.
- ▶ Trust – There are no hidden charges.
- ▶ Accountability – We name the Technicians who work on your car.
- ▶ Consistency – Training means standards are maintained.
- ▶ Pride – Wash and vacuum after every service.
- ▶ Assurance – In the unlikely event of a complaint, your issues will be dealt with properly.



**125,000 Miles**

- ▶ Engine Oil / Oil Filter – Change oil and replace filter.
- ▶ Service Reminder Indicator Display – Reset display.
- ▶ Brake System – Check for damage and leaks, thickness of pads, and brake fluid level.
- ▶ Wiper Blades – Check condition and replace if necessary.
- ▶ Windshield Wiper and Washer / Headlight Washer – Check adjustment and function; add fluid if necessary.
- ▶ Tires and Spare Wheel – Check for wear and damage. Check tire pressure.
- ▶ Reset Tire Pressure Monitoring System (TPMS) (2010-11 only).
- ▶ AdBlue Fluid – Fill completely with fresh fluid (maximum capacity 23 liters) and adapt learned values for AdBlue tank under guided fault finding after filling fluid (2009-11 Audi Q7 3.0L TDI only).
- ▶ Diesel Particulate Filter (DPF) – Check ash loading according to manufacturer work procedure; replace\* if necessary. (2010-11 Audi Q7 3.0L TDI and A3 2.0L TDI) \*If DPF replacement is not necessary, perform check every 20,000 miles thereafter until replacement becomes necessary. Subsequent DPF replacement interval is a minimum of 120,000 miles thereafter.
- ▶ Warranty & Maintenance Booklet – Stamp.

**130,000 Miles**

- ▶ Timing belt – Replace (2010-11 A3 2.0L TDI).
- ▶ Timing belt tensioning system, dampening pulleys, and idler pulleys – Check condition and replace if necessary (2010-11 A3 2.0L TDI).

**Periodic Maintenance**

- ▶ Brake Fluid – Replace every 2 years regardless of mileage.
- ▶ Cloth Top – Check function and rollover protection every 2 years regardless of mileage (2008 RS 4 Cabriolet only; 2008-09 A4 Cabriolet and S4 Cabriolet only; 2009-11 A5 Cabriolet and S5 Cabriolet only; 2011 Audi R8 Spyder).
- ▶ Cloth Top – Check function and rollover protection with top down every 2 years regardless of mileage (2010-11 A5 Cabriolet and S5 Cabriolet only).



## 110,000 Miles

- ▶ Timing Belt – Replace. Check condition and replace, if necessary, the timing belt tensioning system, dampening pulleys and idler pulleys (2008 2.0L only).
- ▶ Timing Belt – Replace (2009-11 TT 2.0T with front wheel drive; 2009 A4 Cabriolet 2.0T only).
- ▶ Timing Belt Tensioning System, Dampening Pulleys, and Idler Pulleys – Check condition and replace if necessary (2009 A4 Cabriolet 2.0T only; 2009-11 TT 2.0T engines with front wheel drive).

## 115,000 Miles

- ▶ Engine Oil / Oil Filter – Change oil and replace filter.
- ▶ Service Reminder Indicator Display – Reset display.
- ▶ Brake System – Check for damage and leaks, thickness of pads, and brake fluid level.
- ▶ Brake Discs – Check thickness (2009-10).
- ▶ Wiper Blades – Check condition and replace if necessary.
- ▶ Windshield Wiper and Washer / Headlight Washer – Check adjustment and function and add fluid if necessary.
- ▶ Tires and Spare Wheel – Check for wear and damage. Check tire pressure. Check renewal date of tire repair set (where applicable).
- ▶ Reset Tire Pressure Monitoring System (TPMS) (2010-11 only).
- ▶ Engine On Board Diagnostics – Check fault memory (all 2008 models except Audi Q7, TT, A5, S5 and Audi R8; 2009 A4 Cabriolet, S4 and S8 only; 2009-10 A3, A6, S6 and A8 only).
- ▶ Battery – Check and replace if necessary (2008-10).
- ▶ Battery – Check for clean terminals (no corrosion), properly mounted housing, and no damage; replace if necessary. Also check the acid level of battery only if the level can be seen through the housing and fill if necessary (2011).
- ▶ Cooling System – Check coolant level and add coolant if necessary.
- ▶ Engine Compartment – Check for leaks.
- ▶ Exhaust System – Check for damage and leaks.
- ▶ Underbody – Check for damage and leaks.
- ▶ Automatic Transmission and Final Drive – Check for leaks.
- ▶ Manual Transmission and Final Drive – Check for leaks.
- ▶ Drive Shafts – Check boots.
- ▶ Front and Rear Axles – Check for excessive play. Check dust seals on ball joints and tie rod ends (2011).
- ▶ Front Axle – Check for excessive play. Check dust seals on ball joints and tie rod ends (2008-10).
- ▶ Doors – Lubricate door hinges, straps, locks and hood latch (2011).
- ▶ Doors – Lubricate door check straps and hood latch (2008; all 2009-10 except A8 and S8).
- ▶ Hood Lid Hinges – Lubricate (2011 Audi R8, R8 Spyder, TT and TTS only).
- ▶ Rear Lid Hinges – Lubricate (2009-10 A8 and S8 only).
- ▶ Horn – Check function.
- ▶ Lights – Check all lights via instrument cluster. Check license plate light from the rear of the vehicle (2008-09 Audi Q7, TT, A5, S5 and Audi R8 only; 2009-10 Audi Q7, A4, S4, Audi Q5, TT, A5, S5 and R8 only).
- ▶ Lights – Check all lights. Check headlight adjustment (all 2008 except Audi Q7, TT, A5, S5 and Audi R8; 2009 A4 Cabriolet, S4 only; 2009-10 A3, A6, S6, A8 and S8 only).
- ▶ Front Lighting – Check function of parking lights, low beams, high beams, fog lights, blinkers and hazard lights (2011).
- ▶ Rear Lighting – Check function of brake lights (including third brake light), tail lights, back-up lights, rear fog lights, license plate lights, blinkers and hazard lights (2011).
- ▶ Interior Lights – Check all interior lights, glove box illumination, control lights and MMI (2008-11 models, where applicable).
- ▶ Dust and Pollen Filter – Replace filter.
- ▶ Snow Screen for Air Cleaner – Clean (2008-11 A4, A5, A6 and S5 only; 2010-11 S4 only).
- ▶ Sunroof – Clean guide rails and lubricate rails with grease spray (2011).
- ▶ Haldex Clutch – Change oil (2008-11 TT and TTS only).
- ▶ Ribbed V-Belt and Tensioner – Check condition and replace if necessary (2008 RS 4 only; 2008-09 A8 6.0L only; 2008-11 Audi Q7 3.6L and Audi R8 only; 2011 R8 Spyder only).
- ▶ Fuel Filter – Replace (2009-11 Audi Q7 3.0L TDI only; 2011 A3 2.0L TDI only).
- ▶ Road Test – Check braking, kick-down, steering, electrical, heating and ventilation systems, air conditioning, (ASL) Automatic Shift Lock (2009-11), power accessories and reset driver information display.
- ▶ Spark Plugs – Replace at 35,000 miles or 3 years, whichever occurs first. Thereafter every 40,000 miles or three years, whichever occurs first (2008-09 A3 3.2L, TT 3.2L and A8 6.0L only; 2009 A3 3.2L, TT 3.2L, A4 2.0L TFSI, A5 2.0L TFSI, TTS and Audi A8 6.0L; 2010-11 A4 2.0L TFSI, A5 2.0L TFSI only).
- ▶ Air Cleaner – Clean housing, replace filter element (2008 RS 4 and 2008-09 A8 6.0L only; all 2010 models except Audi Q7 4.2L).
- ▶ Continuously Variable Transmission (multitronic™) – Change ATF.
- ▶ S Tronic – Change oil and replace filter element (2008 TT and A3 only).
- ▶ DSG/S Tronic – Change oil and replace filter element (2009-11 TT, TTS and A3 only).
- ▶ Plenum Panel – Remove cover for plenum panel to check water drain and clean if necessary (all 2009-10 models except A3 and Audi Q5; all 2011 models except A3).
- ▶ AdBlue Fluid – Fill completely with fresh fluid (maximum capacity 23 liters) and adapt learned values for AdBlue tank under guided fault finding after filling fluid (2009-11 Audi Q7 3.0L TDI only).
- ▶ Power Steering Fluid – Check fluid level. Add if necessary.
- ▶ Warranty & Maintenance Booklet – Stamp.



## 5,000 Miles

- ▶ Engine Oil / Oil Filter – Change oil and replace filter.
- ▶ Service Reminder Indicator Display – Reset display.
- ▶ Brake System – Check for damage and leaks, thickness of pads, and brake fluid level.
- ▶ Wiper Blades – Check condition and replace if necessary.
- ▶ Windshield Wiper and Washer / Headlight Washer – Check adjustment and function; add fluid if necessary.
- ▶ Tires and Spare Wheel – Check for wear and damage. Check tire pressure.
- ▶ Rotate Tires.
- ▶ Reset Tire Pressure Monitoring System (TPMS) (2010-11 only).
- ▶ AdBlue Fluid – Fill completely with fresh fluid (maximum capacity 23 liters) and adapt learned values for AdBlue tank under guided fault finding after filling fluid (2009-11 Audi Q7 3.0L TDI only).
- ▶ Warranty & Maintenance Booklet – Stamp.



## 15,000 Miles

- ▶ Engine Oil / Oil Filter – Change oil and replace filter.
- ▶ Service Reminder Indicator Display – Reset display.
- ▶ Brake System – Check for damage and leaks, thickness of pads, and brake fluid level.
- ▶ Wiper Blades – Check condition and replace if necessary.
- ▶ Windshield Wiper and Washer / Headlight Washer – Check adjustment and function and add fluid if necessary.
- ▶ Tires and Spare Wheel – Check for wear and damage. Check tire pressure. Check renewal date of tire repair set (where applicable).
- ▶ Reset Tire Pressure Monitoring System (TPMS) (2010-11 only).
- ▶ Engine On Board Diagnostics – Check fault memory (all 2008 models except Audi Q7, TT, A5, S5 and Audi R8; 2009 A4 Cabriolet and S4 only; 2009-10 A3, A6, S6, A8 and S8 only).
- ▶ Battery – Check and replace if necessary (2008-10).
- ▶ Battery – Check for clean terminals (no corrosion), properly mounted housing, and no damage; replace if necessary. Also check the acid level of battery only if the level can be seen through the housing and fill if necessary (2011).
- ▶ Cooling System – Check coolant level and add coolant if necessary.
- ▶ Engine Compartment – Check for leaks.
- ▶ Exhaust System – Check for damage and leaks.
- ▶ Underbody – Check for damage and leaks.
- ▶ Automatic Transmission and Final Drive – Check for leaks.
- ▶ Manual Transmission and Final Drive – Check for leaks.
- ▶ Drive Shaft Boots – Check boots.
- ▶ Front and Rear Axles – Check for excessive play. Check dust seals on ball joints and tie rod ends (2011).
- ▶ Front Axle – Check for excessive play. Check dust seals on ball joints and tie rod ends (all 2008 models except Audi Q7, TT, A5, S5 and Audi R8; 2009 A4 Cabriolet, S4 and S8 only; 2009-10 A3, A6, S6 and A8 only).
- ▶ Doors – Lubricate door check straps and hood latch (2008-09 S8 only; 2008-11 A8 only).
- ▶ Door Hinges and straps – Lubricate (2011 Audi Q7, A3, A6, S6, TT, TTS, R8 and R8 Spyder only).
- ▶ Hood Lid Hinges – Lubricate (2011 Audi R8, R8 Spyder, TT and TTS only).
- ▶ Rear Lid Hinges – Lubricate (A8 and S8 only).
- ▶ Horn – Check function.
- ▶ Front Lighting – Check function of parking lights, low beams, high beams, fog lights, blinkers and hazard lights (2011).
- ▶ Rear Lighting – Check function of brake lights (including third brake light), tail lights, back-up lights, rear fog lights, license plate lights, blinkers and hazard lights (2011).
- ▶ Lights – Check all lights. Check headlight adjustment (2008-10 A8 and S8 only).
- ▶ Dust and Pollen Filter – Replace filter.
- ▶ Snow Screen for Air Cleaner – Clean (2008-11 A4, A5, A6 and S5 only; 2011 S4 only).
- ▶ Sunroof – Clean guide rails and lubricate rails with grease spray (2011).
- ▶ Ribbed V-Belt and Tensioner – Check condition and replace if necessary (2008 RS 4 and 2008-11 Audi R8 only; 2011 Audi R8 Spyder only).
- ▶ Fuel Filter – Remove water (2009-11 Audi Q7 3.0L TDI only).
- ▶ Plenum Panel – Remove cover for plenum panel to check water drain and clean if necessary (all 2009-10 models except A3 and Audi Q5; all 2011 models except A3).
- ▶ AdBlue Fluid – Fill completely with fresh fluid (maximum capacity 23 liters) and adapt learned values for AdBlue tank under guided fault finding after filling fluid (2009-11 Audi Q7 3.0L TDI only).
- ▶ Road Test – Check braking, kick-down, steering, electrical, heating and ventilation systems, air conditioning, (ASL) Automatic Shift Lock (2009-11), power accessories and reset driver information display.
- ▶ Warranty & Maintenance Booklet – Stamp.

## 25,000 Miles

- ▶ Engine Oil / Oil Filter – Change oil and replace filter.
- ▶ Service Reminder Indicator Display – Reset display.
- ▶ Brake System – Check for damage and leaks, thickness of pads, and brake fluid level.
- ▶ Wiper Blades – Check condition and replace if necessary.
- ▶ Windshield Wiper and Washer / Headlight Washer – Check adjustment and function; add fluid if necessary.
- ▶ Tires and Spare Wheel – Check for wear and damage. Check tire pressure.
- ▶ Rotate tires.
- ▶ Reset Tire Pressure Monitoring System (TPMS) (2010-11 only).
- ▶ AdBlue Fluid – Fill completely with fresh fluid (maximum capacity 23 liters) and adapt learned values for AdBlue tank under guided fault finding after filling fluid (2009-11 Audi Q7 3.0L TDI only).
- ▶ Warranty & Maintenance Booklet – Stamp.

## 85,000 Miles

- ▶ Engine Oil / Oil Filter – Change oil and replace filter.
- ▶ Service Reminder Indicator Display – Reset display.
- ▶ Brake System – Check for damage and leaks, thickness of pads, and brake fluid level.
- ▶ Wiper Blades – Check condition and replace if necessary.
- ▶ Windshield Wiper and Washer / Headlight Washer – Check adjustment and function; add fluid if necessary.
- ▶ Tires and Spare Wheel – Check for wear and damage. Check tire pressure.
- ▶ Reset Tire Pressure Monitoring System (TPMS) (2010-11 only).
- ▶ AdBlue Fluid – Fill completely with fresh fluid (maximum capacity 23 liters) and adapt learned values for AdBlue tank under guided fault finding after filling fluid (2009-11 Audi Q7 3.0L TDI only).
- ▶ Warranty & Maintenance Booklet – Stamp.

## 95,000 Miles

- ▶ Engine Oil / Oil Filter – Change oil and replace filter.
- ▶ Service Reminder Indicator Display – Reset display.
- ▶ Brake System – Check for damage and leaks, thickness of pads, and brake fluid level.
- ▶ Wiper Blades – Check condition and replace if necessary.
- ▶ Windshield Wiper and Washer / Headlight Washer – Check adjustment and function and add fluid if necessary.
- ▶ Tires and Spare Wheel – Check for wear and damage. Check tire pressure. Check renewal date of tire repair set (where applicable).
- ▶ Reset Tire Pressure Monitoring System (TPMS) (2010-11 only).
- ▶ Engine On Board Diagnostics – Check fault memory (all 2008 models except Audi Q7, TT, A5, S5 and Audi R8; 2009 A4 Cabriolet, S4 and S8 only; 2009-10 A3, A6, S6 and A8 only).
- ▶ Battery – Check and replace if necessary (2008-10).
- ▶ Battery – Check for clean terminals (no corrosion), properly mounted housing, and no damage; replace if necessary. Also check the acid level of battery only if the level can be seen through the housing and fill if necessary (2011).
- ▶ Cooling System – Check coolant level and add coolant if necessary.
- ▶ Engine Compartment – Check for leaks.
- ▶ Exhaust System – Check for damage and leaks.
- ▶ Underbody – Check for damage and leaks.
- ▶ Automatic Transmission and Final Drive – Check for leaks.
- ▶ Manual Transmission and Final Drive – Check for leaks.
- ▶ Drive Shafts – Check boots.
- ▶ Front Axle – Check for excessive play. Check dust seals on ball joints and tie rod ends (all 2008 models except Audi Q7, TT, A5, S5 and Audi R8; 2009 A4 Cabriolet, S4 and S8 only; 2009-10 A3, A6, S6 and A8 only).
- ▶ Front and Rear Axles – Check for excessive play. Check dust seals on ball joints and tie rod ends (2011).
- ▶ Doors – Lubricate door check straps and hood latch (2008-09 S8 only; 2008-11 A8 only).
- ▶ Door Hinges and Straps – Lubricate (2011 Audi Q7, A3, A6, S6, TT, TTS, R8 and R8 Spyder only).
- ▶ Rear Lid Hinges – Lubricate (A8 and S8 only).
- ▶ Horn – Check function.
- ▶ Front Lighting – Check function of parking lights, low beams, high beams, fog lights, blinkers and hazard lights (2011).
- ▶ Rear Lighting – Check function of brake lights (including third brake light), tail lights, back-up lights, rear fog lights, license plate lights, blinkers and hazard lights (2011).
- ▶ Lights – Check all lights. Check headlight adjustment (2008-10 A8 and S8 only).
- ▶ Dust and Pollen Filter – Replace filter.
- ▶ Snow Screen for Air Cleaner – Clean (2008-11 A4, A5, A6 and S5 only; 2010-11 S4 only).
- ▶ Sunroof – Clean guide rails and lubricate rails with grease spray (2011).
- ▶ Ribbed V-Belt and Tensioner – Check condition and replace if necessary (2008 RS 4 and 2008-11 Audi R8; 2011 Audi R8 Spyder only).
- ▶ Fuel Filter – Remove water (2009-11 Audi Q7 3.0L TDI only).
- ▶ Plenum Panel – Remove cover for plenum panel to check water drain and clean if necessary (all 2009-10 models except A3 and Audi Q5; all 2011 models except A3).
- ▶ AdBlue Fluid – Fill completely with fresh fluid (maximum capacity 23 liters) and adapt learned values for AdBlue tank under guided fault finding after filling fluid (2009-11 Audi Q7 3.0L TDI only).
- ▶ Road Test – Check braking, kick-down, steering, electrical, heating and ventilation systems, air conditioning, (ASL) Automatic Shift Lock (2009-11), power accessories and reset driver information display.
- ▶ Warranty & Maintenance Booklet – Stamp.

## 105,000 Miles

- ▶ Engine Oil / Oil Filter – Change oil and replace filter.
- ▶ Service Reminder Indicator Display – Reset display.
- ▶ Brake System – Check for damage and leaks, thickness of pads, and brake fluid level.
- ▶ Wiper Blades – Check condition and replace if necessary.
- ▶ Windshield Wiper and Washer / Headlight Washer – Check adjustment and function; add fluid if necessary.
- ▶ Tires and Spare Wheel – Check for wear and damage. Check tire pressure.
- ▶ Reset Tire Pressure Monitoring System (TPMS) (2010-11 only).
- ▶ AdBlue Fluid – Fill completely with fresh fluid (maximum capacity 23 liters) and adapt learned values for AdBlue tank under guided fault finding after filling fluid (2009-11 Audi Q7 3.0L TDI only).
- ▶ Warranty & Maintenance Booklet – Stamp.

## 75,000 Miles

- ▶ Engine Oil / Oil Filter – Change oil and replace filter.
- ▶ Service Reminder Indicator Display – Reset display.
- ▶ Brake System – Check for damage and leaks, thickness of pads, and brake fluid level.
- ▶ Brake Discs – Check thickness (2009-11).
- ▶ Wiper Blades – Check condition and replace if necessary.
- ▶ Windshield Wiper and Washer/Headlight Washer – Check adjustment and function and add fluid if necessary.
- ▶ Tires and Spare Wheel – Check for wear and damage. Check tire pressure. Check renewal date of tire repair set (where applicable).
- ▶ Reset Tire Pressure Monitoring System (TPMS) (2010-11 only).
- ▶ Engine On Board Diagnostics – Check fault memory (all 2008 models except Audi Q7, TT, A5, S5 and Audi R8; 2009 A4 Cabriolet, S4 and S8 only; 2009-10 A3, A6, S6 and A8 only).
- ▶ Battery – Check and replace if necessary.
- ▶ Battery – Check for clean terminals (no corrosion), properly mounted housing, and no damage; replace if necessary. Also check the acid level of battery only if the level can be seen through the housing and fill if necessary (2011).
- ▶ Cooling System – Check coolant level and add coolant if necessary.
- ▶ Engine Compartment – Check for leaks.
- ▶ Exhaust System – Check for damage and leaks.
- ▶ Underbody – Check for damage and leaks.
- ▶ Automatic Transmission and Final Drive – Check for leaks.
- ▶ Manual Transmission and Final Drive – Check for leaks.
- ▶ Drive Shaft Boots – Check boots.
- ▶ Front Axle – Check for excessive play. Check dust seals on ball joints and tie rod ends (2008-10).
- ▶ Front and Rear Axles – Check for excessive play. Check dust seals on ball joints and tie rod ends (2011).
- ▶ Doors – Lubricate door check straps and hood latch (2008; all 2009 except A8, S8; all 2010 except A8).
- ▶ Doors – Lubricate door hinges, straps, locks and hood latch (2011).
- ▶ Hood Lid Hinges – Lubricate (2011 Audi R8, R8 Spyder, TT and TTS only).
- ▶ Rear Lid Hinges – Lubricate (2009 S8 only; 2009-10 A8 only).
- ▶ Horn – Check function.
- ▶ Lights – Check all lights. Check headlight adjustment (all 2008 except Audi Q7, TT, A5, S5 and Audi R8; 2009 A4 Cabriolet, S4 only; 2009-10 A3, A6, S6, A8 and S8 only).
- ▶ Lights – Check all lights via instrument cluster. Check license plate light from the rear of the vehicle (2008-09 Audi Q7, TT, A5, S5 and Audi R8 only; 2009-10 Audi Q7, A4, S4, Audi Q5, TT, A5, S5 and R8 only).
- ▶ Front Lighting – Check function of parking lights, low beams, high beams, fog lights, blinkers and hazard lights (2011).
- ▶ Rear Lighting – Check function of brake lights (including third brake light), tail lights, back-up lights, rear fog lights, license plate lights blinkers and hazard lights (2011).
- ▶ Interior Lights – Check all interior lights, glove box illumination, control lights and MMI (2008-11 models, where applicable).
- ▶ Dust and Pollen Filter – Replace filter.
- ▶ Snow Screen for Air Cleaner – Clean (2008-11 A4 only; 2005-11 A6 only; 2008-11 A5 and S5 only; 2010-11 S4 only).
- ▶ Sunroof – Clean guide rails and lubricate rails with grease spray (2011).
- ▶ Haldex Clutch – Change oil (TT and TTS only).
- ▶ Ribbed V-Belt – Replace (2009 S only).
- ▶ Ribbed V-Belt – Check condition and replace if necessary. Check tension of belt drive with a manual tensioner and retension if necessary (2008 2.0L, 3.2L, 4.2L FSI, and 5.2L only; 2009-11 V6 FSI, V6 TFSI (rear belt), 2.0L TFSI, 5.2L V10 FSI, 4.2L V8 FSI engines only).
- ▶ Ribbed V-Belt and Tensioner – Check condition and replace if necessary (2008 RS 4 only; 2008-09 A8 6.0L only; 2008-11 Audi Q7 3.6L and Audi R8; 2011 Audi R8 Spyder only).
- ▶ Ribbed V-Belt – Replace only the V-belt for the compressor drive (2011 3.0 TFSI only).
- ▶ Fuel Filter – Replace (2009-11 Audi Q7 3.0L TDI only).
- ▶ Road Test - Check braking, kick-down, steering, electrical, heating and ventilation systems, air conditioning, (ASL) Automatic Shift Lock (2009-11), power accessories and reset driver information display.
- ▶ Spark Plugs – Replace (2008-09 A3 3.2L, TT 3.2L and A8 6.0L only; 2009 Audi A3 3.2L, Audi TT 3.2L, TTS and Audi A8 6.0L only; 2009-11 A4 2.0L TFSI, A5 2.0L TFSI only).
- ▶ Air Cleaner – Clean the housing and replace filter element (2008 RS 4 only; 2008-09 A8 6.0L only; 2008-11 Audi Q7 4.2L only).
- ▶ Continuously Variable Transmission (multitronic®) – Change ATF.
- ▶ S Tronic – Change oil and replace filter element (2008 TT and A3 only).
- ▶ DSG/S Tronic – Change oil and replace filter element (2009-11 TT, TTS and A3 only).
- ▶ Plenum Panel – Remove cover for plenum panel to check water drain and clean if necessary (all models except A3 and Audi Q5 up to 2010; all 2011 models except A3).
- ▶ AdBlue Fluid – Fill completely with fresh fluid (maximum capacity 23 liters) and adapt learned values for AdBlue tank under guided fault finding after filling fluid (2009-11 Audi Q7 3.0L TDI only).
- ▶ Power Steering Fluid – Check fluid level. Add if necessary.
- ▶ Warranty & Maintenance Booklet – Stamp.



## 35,000 Miles

- ▶ Engine Oil / Oil Filter – Change oil and replace filter.
- ▶ Service Reminder Indicator Display – Reset display.
- ▶ Brake System – Check for damage and leaks, thickness of pads, and brake fluid level.
- ▶ Brake Discs – Check thickness (2009-11).
- ▶ Wiper Blades – Check condition and replace if necessary.
- ▶ Windshield Wiper and Washer / Headlight Washer – Check adjustment and function and add fluid if necessary.
- ▶ Tires and Spare Wheel – Check for wear and damage. Check tire pressure. Check renewal date of tire repair set (where applicable).
- ▶ Reset Tire Pressure Monitoring System (TPMS) (2010-11 only).
- ▶ Engine On Board Diagnostics – Check fault memory (all 2008 models except Audi Q7, TT, A5, S5 and Audi R8; 2009 A4 Cabriolet and S4 only; 2009-10 A3, A6, S6, A8 and S8 only).
- ▶ Battery – Check and replace if necessary (2008-10).
- ▶ Battery – Check for clean terminals (no corrosion), properly mounted housing, and no damage; replace if necessary. Also check the acid level of battery only if the level can be seen through the housing and fill if necessary (2011).
- ▶ Cooling System – Check coolant level and add coolant if necessary.
- ▶ Engine Compartment – Check for leaks.
- ▶ Exhaust System – Check for damage and leaks.
- ▶ Underbody – Check for damage and leaks.
- ▶ Automatic Transmission and Final Drive – Check for leaks.
- ▶ Manual Transmission and Final Drive – Check for leaks.
- ▶ Drive Shafts – Check boots.
- ▶ Front Axle – Check for excessive play. Check dust seals on ball joints and tie rod ends (2008-10).
- ▶ Front and Rear Axles – Check for excessive play. Check dust seals on ball joints and tie rod ends (2011).
- ▶ Doors – Lubricate door check straps and hood latch (2008; all 2009 except A8, S8; all 2010 except A8).
- ▶ Doors – Lubricate door hinges, straps, locks and hood latch (2011).
- ▶ Hood Lid Hinges – Lubricate (2011 Audi R8, R8 Spyder, TT and TTS only).
- ▶ Rear Lid Hinges – Lubricate (2009 S8 only; 2009-10 A8 only).
- ▶ Horn – Check function.
- ▶ Front Lighting – Check function of parking lights, low beams, high beams, fog lights, blinkers and hazard lights (2011).
- ▶ Rear Lighting – Check function of brake lights (including third brake light), tail lights, back-up lights, rear fog lights, license plate lights, blinkers and hazard lights (2011).
- ▶ Lights – Check all lights. Check headlight adjustment (all 2008 except Audi Q7, TT, A5, S5 and Audi R8; 2009 A4 Cabriolet, S4 only; 2009-10 A3, A6, S6, A8 and S8 only).
- ▶ Lights – Check all lights via instrument cluster. Check license plate light from the rear of the vehicle (2008-09 Audi Q7, TT, A5, S5 and Audi R8 only; 2009-10 Audi Q7, A4, S4, Audi Q5, TT, A5, S5 and R8 only).
- ▶ Interior Lights – Check all interior lights, glove box illumination, control lights and MMI (2008-11 models, where applicable).
- ▶ Dust and Pollen Filter – Replace filter.
- ▶ Snow Screen for Air Cleaner – Clean (A4, A5, A6 and S5 only; 2010-11 S4 only).
- ▶ Sunroof – Clean guide rails and lubricate rails with grease spray (2011).
- ▶ Haldex Clutch – Change oil (A3, TT and TTS only).
- ▶ Ribbed V-Belt and Tensioner – Check condition and replace if necessary (2008 RS 4 only; 2008-09 A8 6.0L only; 2008-11 Audi Q7 3.6L and Audi R8 only; 2011 Audi R8 Spyder only).
- ▶ Fuel Filter – Replace (2009-11 Audi Q7 3.0L TDI only).
- ▶ Road Test - Check braking, kick-down, steering, electrical, heating and ventilation systems, air conditioning, (ASL) Automatic Shift Lock (2009-11), power accessories and reset driver information display.
- ▶ Spark Plugs – Replace at 35,000 miles or 3 years, whichever occurs first. Thereafter every 40,000 miles or three years, whichever occurs first (2008-09 A3 3.2L, TT 3.2L and A8 6.0L only; 2009 TTS 2.0L TFSI only; 2009-11 A4 2.0L TFSI, A5 2.0L TFSI only).
- ▶ Air Cleaner – Clean housing, replace filter element (2008 RS 4 and 2008-09 A8 6.0L only).
- ▶ Continuously Variable Transmission (multitronic®) – Change ATF.
- ▶ S Tronic – Change oil and replace filter element (2008 TT and A3 only).
- ▶ DSG/S Tronic – Change oil and replace filter element (2009-11 TT, TTS and A3 only).
- ▶ Plenum Panel – Remove cover for plenum panel to check water drain and clean if necessary (all 2009-10 models except A3 and Audi Q5; all 2011 models except A3).
- ▶ Power Steering Fluid – Check fluid level. Add if necessary.
- ▶ AdBlue Fluid – Fill completely with fresh fluid (maximum capacity 23 liters) and adapt learned values for AdBlue tank under guided fault finding after filling fluid (2009-11 Audi Q7 3.0L TDI only).
- ▶ Warranty & Maintenance Booklet – Stamp.



## 45,000 Miles

- ▶ Engine Oil / Oil Filter – Change oil and replace filter.
- ▶ Service Reminder Indicator Display – Reset display.
- ▶ Brake System – Check for damage and leaks, thickness of pads, and brake fluid level.
- ▶ Wiper Blades – Check condition and replace if necessary.
- ▶ Windshield Wiper and Washer / Headlight Washer – Check adjustment and function; add fluid if necessary.
- ▶ Tires and Spare Wheel – Check for wear and damage. Check tire pressure.
- ▶ Reset Tire Pressure Monitoring System (TPMS) (2010-11 only).
- ▶ AdBlue Fluid – Fill completely with fresh fluid (maximum capacity 23 liters) and adapt learned values for AdBlue tank under guided fault finding after filling fluid (2009-11 Audi Q7 3.0L TDI only).
- ▶ Warranty & Maintenance Booklet – Stamp.



## Frequently Asked Questions

### Do I need an appointment when bringing my vehicle in for service?

We recommend that any service (other than an emergency) should be scheduled through an appointment. This will help ensure your service is performed as quickly as possible.

### Is touch-up paint available for my vehicle?

Yes, our Parts Department carries most colors in stock for your convenience. You will need to provide your vehicle's color code, which is located on the white manufacturer's sticker in the spare tire well.

## 55,000 Miles

- ▶ Engine Oil / Oil Filter – Change oil and replace filter.
- ▶ Service Reminder Indicator Display – Reset display.
- ▶ Brake System – Check for damage and leaks, thickness of pads, and brake fluid level.
- ▶ Wiper Blades – Check condition and replace if necessary.
- ▶ Windshield Wiper and Washer / Headlight Washer – Check adjustment and function and add fluid if necessary.
- ▶ Tires and Spare Wheel – Check for wear and damage. Check tire pressure. Check renewal date of tire repair set (where applicable).
- ▶ Reset Tire Pressure Monitoring System (TPMS) (2010-11 only).
- ▶ Engine On Board Diagnostics – Check fault memory (all 2008 models except Audi Q7, TT, A5, S5 and Audi R8; 2009 A4 Cabriolet, S4 and S8 only; 2009-10 A3, A6, S6 and A8 only).
- ▶ Battery – Check and replace if necessary (2008-10).
- ▶ Battery – Check for clean terminals (no corrosion), properly mounted housing, and no damage; replace if necessary. Also check the acid level of battery only if the level can be seen through the housing and fill if necessary (2011).
- ▶ Cooling System – Check coolant level and add coolant if necessary.
- ▶ Engine Compartment – Check for leaks.
- ▶ Exhaust System – Check for damage and leaks.
- ▶ Underbody – Check for damage and leaks.
- ▶ Automatic Transmission and Final Drive – Check for leaks.
- ▶ Manual Transmission and Final Drive – Check for leaks.
- ▶ Drive Shafts – Check boots.
- ▶ Front Axle – Check for excessive play. Check dust seals on ball joints and tie rod ends (all 2008 models except Audi Q7, TT, A5, S5 and Audi R8; 2009 A4 Cabriolet, S4 and S8 only; 2009-10 A3, A6, S6 and A8 only).
- ▶ Front and Rear Axles – Check for excessive play. Check dust seals on ball joints and tie rod ends (2011).
- ▶ Doors – Lubricate door check straps and hood latch (2008-09 S8 only; 2008-11 A8 only).
- ▶ Door Hinges and straps – Lubricate (2011 Audi Q7, A3, A6, S6, TT, TTS, R8 and R8 Spyder only).
- ▶ Hood Lid Hinges – Lubricate (2011 Audi R8, R8 Spyder, TT and TTS only).
- ▶ Rear Lid Hinges – Lubricate (A8 and S8 only).
- ▶ Horn – Check function.
- ▶ Front Lighting – Check function of parking lights, low beams, high beams, fog lights, blinkers and hazard lights (2011).
- ▶ Rear Lighting – Check function of brake lights (including third brake light), tail lights, back-up lights, rear fog lights, license plate lights, blinkers and hazard lights (2011).
- ▶ Lights – Check all lights. Check headlight adjustment (2008-10 A8 and S8 only).
- ▶ Dust and Pollen Filter – Replace filter.
- ▶ Snow Screen for Air Cleaner – Clean (2008-11 A4, A5, A6 and S5 only; 2010-11 S4 only).
- ▶ Sunroof – Clean guide rails and lubricate rails with grease spray (2011).
- ▶ Ribbed V-Belt and Tensioner – Check condition and replace if necessary (2008 RS 4 and 2008-11 Audi R8 only; 2011 Audi R8 Spyder only).
- ▶ Spark Plugs – Replace at 55,000 miles or 6 years, whichever occurs first. Thereafter every 60,000 miles or three years, whichever occurs first (all 2008 models except A3 3.2L, TT 3.2L and A8 6.0L only; all 2009 models except A3 2.3L, TT 3.2L, A4 2.0L TFSI, TTS and Audi A8 6.0L only; all 2010-11 models except A4 2.0L TFSI and A5 2.0L TFSI).
- ▶ Air Cleaner – Clean the housing and replace filter element (all 2008 models except RS 4; 2008-09 Audi Q7 4.2L and A8 6.0L only; all 2010-11 models except Audi Q7 4.2L).
- ▶ Fuel Filter – Remove water (2009-11 Audi Q7 3.0L TDI only).
- ▶ Fuel Filter – Replace (2011 A3 2.0L TDI only).
- ▶ Plenum Panel – Remove cover for plenum panel to check water drain and clean if necessary (all 2009-10 models except A3 and Audi Q5; all 2011 models except A3).
- ▶ AdBlue Fluid – Fill completely with fresh fluid (maximum capacity 23 liters) and adapt learned values for AdBlue tank under guided fault finding after filling fluid (2009-11 Audi Q7 3.0L TDI only).
- ▶ Road Test – Check braking, kick-down, steering, electrical, heating and ventilation systems, air conditioning, (ASL) Automatic Shift Lock (2009-11), power accessories and reset driver information display.
- ▶ Warranty & Maintenance Booklet – Stamp.

## 65,000 Miles

- ▶ Engine Oil / Oil Filter – Change oil and replace filter.
- ▶ Service Reminder Indicator Display – Reset display.
- ▶ Brake System – Check for damage and leaks, thickness of pads, and brake fluid level.
- ▶ Wiper Blades – Check condition and replace if necessary.
- ▶ Windshield Wiper and Washer / Headlight Washer – Check adjustment and function; add fluid if necessary.
- ▶ Tires and Spare Wheel – Check for wear and damage. Check tire pressure.
- ▶ Reset Tire Pressure Monitoring System (TPMS) (2010-11 only).
- ▶ AdBlue Fluid – Fill completely with fresh fluid (maximum capacity 23 liters) and adapt learned values for AdBlue tank under guided fault finding after filling fluid (2009-11 Audi Q7 3.0L TDI only).
- ▶ Warranty & Maintenance Booklet – Stamp.